



## Stakeholder Survey Results

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### BACKGROUND

In the spring of 2019, a survey was sent to a wide range of local government, community service, and nonprofit stakeholders in the Richmond region. Responses were tallied and analyzed to help identify strengths, weaknesses, and opportunities in the way localities support affordable housing and housing-related services. Final strategies recommended by the RRHF were guided by this analysis.

### RESPONDENT PROFILE

#### **29 total responses:**

- 15 in Hanover, 7 in Richmond, 4 in Henrico, 2 in Ashland, 1 in Chesterfield.
- 13 local government, 8 nonprofit, 3 faith-based organization, 3 private business, 2 retired.

#### **Missions of respondents' organizations:**

- Direct assistance to families in poverty (5), neighborhood planning and resource allocation (5), mental/physical disability services (3), healthcare (3), substance abuse rehabilitation (3), education (3), sexual/domestic violence assistance (2), senior services (2), homelessness services (1), volunteer coordination (1).

## COMMUNITY HOUSING CHALLENGES

### Question:

*Please describe any housing challenges you currently see in your community.*

Challenge	Mentions
High cost to rent	18
High cost to buy	16
Poor housing quality	8
Poor locations of affordable/accessible housing	6
Limited accessible housing options	5
Limited senior housing options	4
Affordable options are not right size/type	4
"Gap" in services provided	3
Limited shelter/supportive housing for homeless	2
Residential displacement	1

## CLIENT HOUSING CHALLENGES

### Question:

*If you serve a specific population, do your clients face challenges when attempting to find safe, healthy, and affordable homes?*

Challenge	Mentions
Not enough income / Housing too expensive	8
Legal and/or credit history issues	5
Limited housing options in general	3
Racial discrimination	2
Limited transportation options	2
Domestic and/or sexual violence survivor	1
Social isolation	1

# PROPOSED SOLUTIONS

**Question:**

*What solutions would you propose to solve these housing challenges?*

<b>Solution</b>	<b>Mentions</b>
Flexible zoning for smaller/accessory homes	9
Increase funding for existing programs	7
Increase supply of affordable housing	6
Regional nonprofit collaboration	5
Inclusionary zoning	5
Expand homeowner rehabilitation efforts	4
Revitalize blighted/vacant homes	3
Proactive prevention programs	3
Increase permanent affordable housing stock	3
Expand transportation options	3
Engage/educate landlords	2